

Procedure to pay electricity Bill Payment Online using RTGS/NEFT mode:-

Consumer having electricity bill amount above Rs 50,000/- may pay bill online in RTGS/NEFT mode by following the steps as under:-

- Select your bill and click on **Pay Bill** button
- Select any one RTGS/NEFT bank gateway and click on proceed Button.
- Payment Challan Form shall be generated which include beneficiary details
- Now consumer can initiate RTGS/NEFT payment either by visiting any Bank Branch or using Net Banking.

Visiting Bank Branch

- Print the generated Challan Form and visit any Bank Branch.
- Process the RTGS/NEFT payment using the information as per the Challan Form.

Using Net Banking

- First of all add beneficiary using beneficiary detail given on Challan Form.
- Initiate RTGS/NEFT by entering correct bill amount.
- Once RTGS/NEFT payment is credited in HPSEBL's Account, Consumer can print payment receipt from HPSEBL website.

Note:-

- Challan once generated shall be valid for 24.00 Hrs and hence the bill payment is required to be initiated within 24 Hrs.
- The payment shall be automatically updated in Consumer's account and Consumer has no need to visit subdivision to produce/submit any payment proof.
- Transaction will be rejected in case of discrepancy in beneficiary Account No. OR amount. So please enter the details carefully.
- This facility is available only in the computerized subdivisions where computerized bills are issued.
- For each and every payment individual challan is required to be generated.
- For any further enquiry please contact Phone no. **9817388632** on working day between 10.00 AM to 5.00 PM only.