



**HIMACHAL PRADESH STATE ELECTRICITY BOARD LIMITED**  
**(A State Government Undertaking)**

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Registered Office :- Vidyut Bhawan, HPSEBL, Shimla-171004 (H.P.)

CIN: U40109HP2009SGC031255

Phone No. : 0177-2656224 (Office), 2803315(Fax)

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**OFFICE ORDER**

Himachal Pradesh Electricity Regulatory Commission vide notification No. HPERC/414(Security Deposit) dated 28.11.2015 has published regulations called the Himachal Pradesh Electricity Regulatory Commission(Security Deposit)(Second Amendment) Regulations,2015 which has been published in Rajpatra HP on 01.12.2015. Sub-regulation (1) of regulation 9 of the amended regulations require HPSEBL to carry out credit rating of its existing consumers by applying uniform criteria, which shall be hosted on its website, for such credit rating in respect of each category of consumers. In pursuance of the regulations, HPSEBL has finalized the uniform criteria for poor credit rating and normal credit rating which is as under:-

**1) Uniform Criteria for rating of all category of consumers**

**A) For Poor Credit rating of Electricity Consumers**

The consumer has made at least one default out of the following listed default during the period under consideration:-

- i) The TDCO has been issued to the consumer on account of non-payment of electricity bill, whether it has been actually affected or not, where the bill amount exceeds Rs. 5000/- per month in case of domestic consumers or Rs. 10000/- per month in case of all other categories;  
OR
- ii) The occurrence of at least one event of cheque bounce in the period under consideration;  
OR
- iii) The consumer had been disconnected permanently in the past due to non-payment of electricity bill and the same consumer applies for restoration of electricity connection.  
OR
- iv) The consumer has paid two or more bills after due date or after issuance of notice in respect of defaulting amount exceeding Rs.10000/-;  
OR
- v) The consumer is assessed under Section-126(Un-authorised use of electricity) or under Section-135(Theft of Electricity) of Act. However, in case a consumer who has approached the appellate authority within the time lines or the appeal is otherwise admitted by the appellate authority, these criteria should not be considered for poorly credit rating till the disposal of the appeal.

*S. D. D. D.*  
*SP*  
Superintending Engineer (IT)  
HPSEB Ltd., Vidyut Bhawan,  
Shimla-171004

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**Note:-** In case of the consumers who have disputed their bills before appropriate appellate authorities should not be credit rated as poor till disposal of such appeals, if the minimum required amount has been paid.

**A) Criteria for normal rated consumers:-**

The rating of the consumers who do not fall under criteria (A) above may be done as "Normal"

- 2) Period under consideration:** - The above criteria is proposed to be posted on website of HPSEBL during the month of February, 2017 and the rating of the consumer shall be done after one year of publishing the criteria on website.
- 3) Date of hosting the credit rating on website/Newspapers:** The overall rating of the consumer circle-wise may be published on the website during March of each year. The credit rating of the consumers shall be done by the respective Operation Circles on the format enclosed with this communication. The credit rating of the consumers shall be done by the respective Operation Circles on the format enclosed with this communication and the concerned Dy. CE/S.E. (OP) shall submit the credit rating of consumers to S.E.(IT) for publishing on HPSEBL Website. In addition to this, as per requirement of Regulation 9(2) of HPERC (Security Deposit) Regulations-2005, the circle-wise list of poor credit rated consumers may be published in local newspapers by the concerned S.E.s /Dy. CEs operation circles.
- 4) Action to revise the security of poor credit rating:** The action to revise the security in respect of poor credit rating consumers shall be taken by the respective sub-division after publication of the credit rating during March of each year and up to 30<sup>th</sup> April.

This bears the approval of competent authority of HPSEBL.

  
(Er. Mahesh Sirkek)  
Chief Engineer(Comm.)

HPSEBL Ltd. Vidyut Bhawan, Shimla-4.

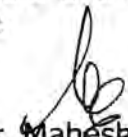
Copy of the above is forwarded to the following for information and necessary action:-

HPSEBL | CE(COMM) | S-4 / VOL-III / 2016-17-13946-14295 dated : 04/02/2017

1. The Addl. Chief Secretary/ Principal Secretary (MPP & Power) to the Govt. of H.P., Shimla-2.
2. The Principal Secretary (UD/ TCP) to the Govt. of H.P., Shimla-2.
3. Secretary (Irrigation & Public Health), to the Govt. of H.P. , Shimla-2
4. The Director of Industries, H.P., Shimla-1.
5. The Director, TCP, H.P., Shimla-9.
6. The Secretary, HPERC, Keonthal Commercial Complex, Khalini, Shimla-2.
7. The Chief Electrical Inspector, H.P. Govt., Block No. 29, SDA Complex, Shimla-171009.
8. The Chief Engineer(OP)/ South / North/ CZ at HPSEBL, Shimla/Dharamshala/Mandi.

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9. The Executive Director (Personnel), HPSEBL, Vidyut Bhawan, Shimla-4.
10. All the Dy. CE/SE(OP), under Operation Circles HPSEBL.
11. The Dy. Chief Engineer (Tariff & SERC)/ Superintending Engineer (Enf. & EA)/ in this office.
12. The Superintending Engineer (IT) in this office to upload the same in the HPSEBL official website.
13. The Chief Accounts Officer, F&A Wing, HPSEBL, Vidyut Bhawan, Shimla-4.
14. The Chief Audit Officer, F&A wing, HPSEBL, Vidyut Bhawan, Shimla-4.
15. The Resident Audit Officer, HPSEBL, Shimla-4.
16. The Joint Secretary (Law), HPSEBL, Shimla-3.
17. All the ASE/ Sr. E.E., Electrical Division under HPSEBL.
18. All the A.E.E./A.E., Electrical Sub-Division under HPSEBL.
19. The Secretary, H.P. Electricity Ombudsman, Sharma Sadan, Behind Keonthal Commercial Complex, Khalini, Shimla-2.
20. The Secretary, Consumer Grievances Redressal Forum, Kasumpti, Shimla-9.
21. The Addl. Secretary-cum-PS/ Sr. PS to MD/ Directors for kind information of MD/ Directors.
22. The BBN Industries Association (BBNIA), EPIP Ph-1, Jharmajri, Tehsil Baddi, Distt. Solan-174103
23. Parwanoo Industries Association, HPCED Building, Deptt. of Industries Complex, Sector-1, Parwanoo, Distt. Solan.
24. Kala Amb Chamber of Commerce and Industries (KACCI), Trilokpur Road, Distt. Sirmour-HP.
25. Himachal Chamber of Commerce & Industry, C/o Goel Diesel Service, Bhuppur, Paonta Sahib, Distt. Sirmour-HP-173025.
26. District Industries Association, Una, Himachal Pradesh, 94, Industrial Area, Mehatpur, Distt. Una-174315.
27. Nalagarh Industries Association, C/o Member Secretary, SWCA, Nalagarh, Distt. Solan-HP-174101.
28. Steel Manufacturers' Association, Trilokpur Road, Kala Amb, Distt. Sirmour-HP-173030
29. Mehatpur Industries Association, C/o Spatia Chemicals, 76-77, Industrial Area, Mehatpur, Distt. Una-HP.
30. Haroli Block Industrial Association, Tahliwala, Distt. Una-HP.
31. Bathu -Bathri Industries Association, Tahliwala, Distt. Una-HP.
32. Amb Sub-Division Industries Association, Karlui, Distt. Una-HP.
33. File No. HPSEBL/CE(Comm.)/LS Genl. in this office
34. Guard file.

  
(Er. Mahesh Sirkek)  
Chief Engineer(Comm.)  
HPSEBL Ltd. Vidyut Bhawan, Shimla-4.

Format for determining the credit rating of the consumers by HPSEB Ltd.

Name of Circle:

Sr. No.	Name of Consumer	K.No. /A.No	Consumer Tariff Category	ESD	Whether TDCO issued to the consumer on account of Non-Payment of Electricity Bill during period under consideration, where the bill amount exceeds Rs. 5000/- per month in case of domestic consumers or Rs. 10000/- per month in case of all other categories (YES/NO)	Whether there is occurrence of at least one event of cheque bounce during period under consideration (YES/NO)	Whether PDCO has been issued in the past for non-payment of energy bill/dues and the same consumer applies for restoration (YES/NO)	Whether two or more bills with of amount exceeding Rs. 10000/- for period under consideration paid by the consumer after due date or after issuance of notice (YES/NO)\$	Whether the consumer was assessed under Section 126 or section 135 of Act (YES/NO)*
[1]	[2]	[3]	[4]	[5]	[6]	[7]	[8]	[9]	[10]

**Note:-**

\$ In case of the consumers who have disputed their bills before appropriate appellate authorities should not be credit rated as poor till disposal of such appeals, if the minimum required amount has been paid.

\* A consumer who has approached the appellate authority within the time lines or the appeal is otherwise admitted by the appellate authority, these criteria should not be considered for poorly credit rating till the disposal of the appeal.

Dy.CE/SE(Op), Circle, HPSEBL\_\_\_\_\_

