

## HIMACHAL PRADESH STATE ELECTRICITY BOARD LIMITED

(A State Govt. Undertaking)

F&amp;A Wing, Vidyut Bhawan, Shimla-171004.

Telephone : 0177-2657709, Fax : 0177-2801762

No. HPSEBI/F&amp;A/BA/Instructions/2011-12- 11210-11320

Dated: 16-7-12

To

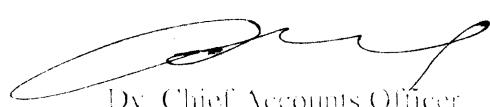
All the Sr. Executive Engineers.  
in H.P. State Electricity Board Ltd.

**Subject: - Instructions regarding depositing of Electricity Bills through RTGS.**

Kindly refer to this office letter No. HPSEBI/F&A/BA/Instructions/2011-12-21792-892 dated 16.11.2011 further read with No. 28307-457 dated 02.03.2012 vide which detailed instructions have been issued to provide the facility to the Industrial, Commercial & Non-Domestic-Non-Commercial categories of consumers in H.P. to deposit their Electricity Bills through RTGS mode, in addition to existing mode of payments. A lot of complaints have been received in this office from various consumers that the field units of HPSEB Ltd. are not accepting the payments made by them through RTGS mode resulting in wasting of their valuable time and risk of disconnection. It has also been observed that a huge amount has been deposited in HPSEB Ltd. account through RTGS but due to non-accounting of the same by concerned Electrical Sub Divisions the amount is unnecessarily lying unlinked in excess credit account. The higher authorities have viewed this lapse seriously and directed to issue necessary directions to all the units to ensure that the same are meticulously adhered.

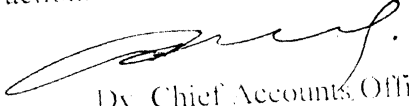
You are, therefore, again requested to bring the above cited instructions to the notice of all the field units under your control with the direction to comply with the same in letter & spirit otherwise concerned officer/official will be held responsible for ~~any~~ loss or disputes, if any, in future. Any query in this regard may be taken up with Accounts Officer (Banking), HPSEB Ltd. F&A Wing, Shimla.

The instructions are also available on the HPSEB Ltd. website.



Dy. Chief Accounts Officer,  
HPSEBI, F&A Wing,  
Shimla-171004.

1. Copy to the Chief Engineer (Comm)/(System Operation) for information please.
2. Copy to the all the Chief Engineers/Dy. Chief Engineers/Superintending Engineers in HPSEB Ltd. for information and necessary action.

  
Dy. Chief Accounts Officer.  
HPSEBL, F&A Wing.  
Shimla-171004.

15/10/12